



MasterCard Lounge Access Program 2015

Terms & Conditions

1. The program is applicable in select Lounges in India, via MasterCard's service providers
2. The program is applicable for select cardholders of banks participating in the Lounge program. There might be cardholder level limits for lounge accesses. Please check with your bank regarding your eligibility into this program and the lounge access limits on your MasterCard card
3. Access at the lounge would be given upon successful authorization of the MasterCard card on the electronic terminals placed at the lounges.
4. Eligible cardholders will get access to the lounge, and food & beverages as applicable under the agreement between MasterCard and the lounge. Cardholder is advised to check what services and facilities are covered in the MasterCard Lounge access program
5. An authorization for an amount (Rs. 25/-) will be taken on the card for validation purposes only and it will not be charged to MasterCard cardholder's account.
6. In case of a Maestro Card, an amount of Rs. 1 will be charged on Maestro cardholders account for validation purposes and it will NOT be reversed back into their account. Due to system upgradation, this is a temporary process for authorizing the lounge access for Maestro cardholders. Post system upgrade, we shall stop charging Rs. 1 on Maestro card holders' account.
7. Program is open only for card holders carrying a valid MasterCard card issued in India. Only one entry per cardholder will be permitted.
8. The program is applicable till 31st Dec 2016
9. The program can be modified, amended, changed or revoked anytime by MasterCard without prior intimation.
10. The access to the lounge will be available on first-come-first-serve basis.
11. Any cardholder queries / complaints may be referred to 'MasterCard For You'. You can access this service by calling 'MasterCard For You' toll free helpline 1800-102-6263.
12. Neither MasterCard nor any of its subsidiaries or affiliates nor MasterCard's member banks nor any of their respective subsidiaries or affiliates (collectively the "Promoters") assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.

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13. Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the MasterCard Lounge program shall be binding on the cardholders.

14. MasterCard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of MasterCard or MasterCard's member banks.

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