

## RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN

### TERMS & CONDITIONS

This document lays out the “**Terms and Conditions**”, which shall be applicable to all transactions initiated by the YES Pay Wallet User(s) *vide YES Pay Wallet*, as defined herein below, through YES Bank Limited, for the purpose of making Recharge/Bill payment in YES PAY Application.

Before entering into the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, all YES Pay Wallet User(s) are advised to carefully read and understand these Terms and Conditions. By entering into the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, the YES Pay Wallet User(s) shall be construed as deemed acceptance of these Terms and Conditions, mentioned herein below.

#### 1. DEFINITIONS:

- 1.1 “**Café Coffee Day (CCD)**” shall mean a division of Coffee Day Global Limited ;
- 1.2 “**Café Coffee Day (CCD) Voucher(s)**” shall mean a cappuccino vouchers worth INR 110 each;
- 1.3 “**Offer**” shall mean opportunity to receive Café Coffee Day vouchers;
- 1.4 “**Program Partner**” shall mean Café Coffee Day ;
- 1.5 “**YES Pay Wallet User(s)**” shall mean any user registered for YES PAY Wallet;
- 1.6 “**YES Pay Wallet**” shall mean a Digital Wallet issued by YES BANK Ltd ;

#### 2. TERMS & CONDITIONS:

- 2.1 The **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, introduced by YES Bank shall run for a limited period of, 1<sup>st</sup> September 2016 to 10<sup>th</sup> September 2016.
- 2.2 The Offer is valid only for select User(s) of YES BANK who have received communication about the offer
- 2.3 Any YES Bank Wallet User will be eligible to receive a Café Coffee Day Voucher under the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, upon completing a successful recharge or bill payment transaction worth minimum of INR 300 using YES Pay
- 2.4 During the tenure of the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, as mentioned in Clause 2.1 hereinabove, a maximum of 1000 User(s) will be eligible to receive the Café Coffee Day Voucher. All Café Coffee Day Voucher(s) shall

be provided on *'first come first serve basis'* i.e., first 1000 User(s) who use their YES PAY Wallet for the purpose of recharge/bill payment in YES Pay Wallet.

- 2.5 A single YES Pay Wallet User shall be entitled to a single Café Coffee Day Voucher only.
- 2.6 The participation of the YES Pay Wallet User in the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN** is voluntary in nature and the YES Pay Wallet Users agree, confirm and undertake that they have participated in the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN** at their own will, risk and responsibility.
- 2.7 All offers under the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN** are on exclusive basis only and such offers cannot be consolidated, combined, used or substituted with any other benefit or offers being or will be provided by YES Bank.
- 2.8 YES Pay Wallet User(s) agree and confirm that YES Bank shall not be liable in any manner whatsoever for any loss, damage, claim or injury, that may arise due to withdrawal or change in the Terms, or the offers being provided under the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**.
- 2.9 YES Pay Wallet User(s) shall not be entitled to any compensation, benefits or cash in replacement or additions or substitution of the offers being provided under the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN** or the Café Coffee Day Voucher.
- 2.10 YES Pay Wallet User(s) agree and confirm that YES Bank shall not be liable in any manner whatsoever for any loss, damage, claim or injury, that may arise due to refusal or withdrawal or change in the terms and conditions of the Café Coffee Day Voucher by Café Coffee Day.
- 2.11 YES Pay Wallet User agree and confirm that all terms and conditions for redemption of the Café Coffee Day Voucher will be strictly as per policy stipulated by Café Coffee Day, from time to time.
- 2.12 YES Bank does not hold out any warranty or any representation with respect to the quality, suitability, delivery of the services or items or merchandise being sold by Café Coffee Day and YES Bank shall not entertain any correspondence or complaints in this regard.
- 2.13 YES Bank and Café Coffee Day reserve the sole and exclusive right to change, modify, withdraw, suspend or cancel the offers contemplated herein, at any time without giving any notice or assigning any reason, whatsoever.
- 2.14 YES Pay Wallet User agree and confirm that in the event of any dispute regarding the Café Coffee Day Voucher(s), YES Bank shall be absolved of all claims and liabilities and

any such claims, demand or complaint must be directly be addressed to Café Coffee Day, at its various retail outlets spread across India.

**2.15** YES Bank reserves the sole and exclusive right to disqualify any Program Partner or User (s) from the benefits being provided the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**, if any fraudulent, criminal or suspicious activity is detected or identified by YES Bank or Cafe Coffee Day for the purpose of availing the benefits being provided under the under the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**.

**2.16** YES Bank reserves the sole and exclusive right to modify, change or delete all or any part of the **RECHARGE/BILL PAYMENT - PROMOTIONAL CAMPAIGN**. In the event of any dispute, difference and disconnect by and between YES Bank and User (s), the decision YES Bank will be final, binding and conclusive in nature.