

- ✓ In line with our focus on environmental sustainability, the Bank has taken various **Green initiatives** towards environment protection, while ensuring consistent & superior customer service. As a part of the Green initiative, we will now be replacing **Physical Statements with e-Statements** for Current and Savings Account Holders (**except for the below mentioned customers**) with effect from **April 2019**. Kindly note, the **February 2019 statements**, which will be received in **March 2019** will be the final round of Physical statements that will be sent by us before the change in Statement Policy.
- ✓ Following Customers will continue receiving Physical Statements:
  - Customers with no Email ID registered with YES BANK
  - Senior Citizens / Minors/ Customers of select Rural / Semi Urban Locations
  - Savings Account Holders under Financial Inclusion Schemes like BSBDA/PMJDY
  - Illiterate Account Holders, etc
  - Customers on boarded under specific programs
- ✓ Customers can avail the below mentioned facilities to keep a track of their bank account transactions at **NO additional charges**:
  - Passbook facility
  - Account statements from any YES BANK branch
  - Download Account statements through NetBanking Platform
  - Get statements through Registered Email
  - Balance enquiry through All Direct Banking Platforms, ATMs and Branches

For further clarification or details, please contact us on **1800 1200** (Toll free for Mobiles and Landlines in India) or visit your **Nearest YES BANK branch**.