



INSTRUCTIONS

- Please note that there will be one passbook issued for every eligible savings account.
- Please check the entries in the passbook and in case of any discrepancies, immediately report the same to your nearest branch or on our toll free number. Unless the discrepancy/errors/omission/unauthorized debits are immediately brought to the Bank's notice, the entries in the passbook shall be deemed to be correct and shall bind the constituent for all purposes and intents.
- Passbook entries are system generated and do not require any initial or signature of a Bank official.
- Physical statement of accounts will be discontinued for all accounts that have availed of the passbook facility.
- Balance in a passbook is the balance available in the account. For a balance confirmation certificate across all relationships, please contact nearest branch.
- Rate of interest payable for the Savings Account will be applicable as per directives issued by Reserve Bank of India from time to time.
- Copy of terms & conditions and tariff charges can be obtained from any branch or by visiting YES BANK's website www.yesbank.in.
- If a passbook is lost, stolen, destroyed or spoilt whilst in custody of the constituent, he/she will - on application - be given a duplicate passbook. The charge for issuance of duplicate passbook will be levied as per applicable Schedule of Charges.
- We advise to avail nomination facility for all deposit accounts & safe deposit lockers.

Dear Customer,

Thank you for banking with YES BANK. We are pleased to enclose herewith your personalised YES BANK Passbook, the details of which are given below.

Please keep this Passbook in safe custody. We value your patronage and welcome you to an enduring relationship of prosperity with YES BANK.



Pralay Mondal
Senior Group President & Head - Retail & Business Banking



IMPORTANT ABBREVIATIONS

AFC : ATM Funds Transfer

AFD : ATM Funds Transfer

ATD : ATM Withdrawal

ATI : ATM Withdrawal

ATW : ATM Withdrawal

CLG : Clearing

CSW : ATM Withdrawal

OBC : Mobile Funds Transfer

OBD : Mobile Funds Transfer

PCD : Purchased

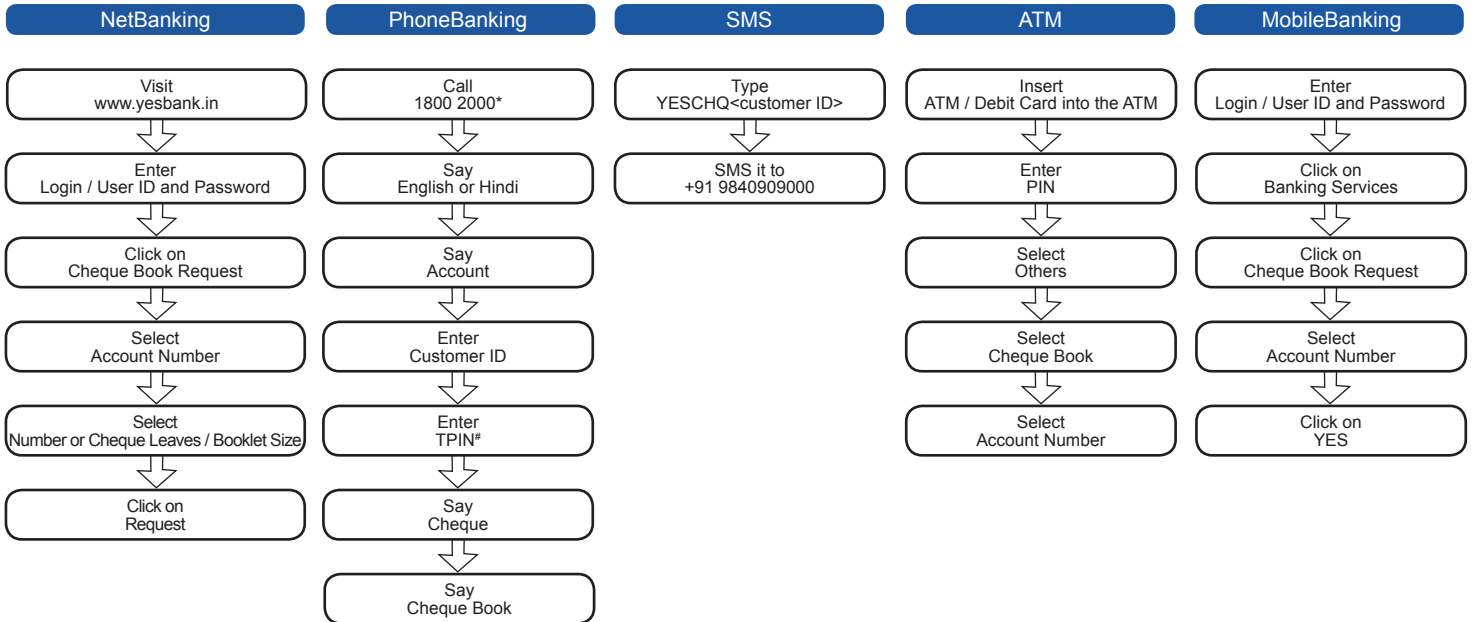
R - RET - UTR : Returned RTGS

R - UTR : RTGS Transaction

RETN : Return

SI : Standing Instruction

FIVE EASY WAYS TO REQUEST FOR A CHEQUE BOOK



You can also use NEFT and RTGS for faster payments through NetBanking. You can access your account on NetBanking using your YES BANK Debit Card PIN. After logging into your website www.yesbank.in, select NetBanking and key in your Customer ID and your Debit Card PIN. On successful verification of the same, you can create your own NetBanking password. For further details or assistance, please call YES TOUCH PhoneBanking or walk into the nearest YES Bank branch.



*Alternatively call +91 22 30993600 when calling from outside India # TPIN is Issued only for Debit Card Holders.

YES BANK



SAVINGS & FIXED DEPOSITS



GOLD



REAL ESTATE



EQUITY & MUTUAL FUNDS



INSURANCE

INVEST IN A PROSPERING INDIA. SAY YES TO GROWTH.



YES TOUCH PhoneBanking Number:

1800 2000 (Toll Free for Mobiles & Landlines in India) + 91 22 30993600 (When calling from Outside India)
Toll Free number from **USA / Canada:** 1877 659 8044 **UK:** 808 178 5133 **UAE:** 8000 3570 3089



Log on to our website
www.yesbank.in