

ACCOUNT MAINTENANCE, CHANNEL REGISTRATION & SERVICE REQUESTS

YES BANK

(FOR BANK USE ONLY)

Branch _____ Branch Code _____ Date: DD MM YY YY Tracker/ID No.: _____

CUSTOMER NAME: _____
ACCOUNT TYPE: CURRENT SAVINGS

CUST ID: _____ PRIMARY ACCOUNT NO.: _____

PLEASE USE BLOCK LETTERS AND ATTACH SELF-ATTESTED DOCUMENTARY PROOF AS PER REQUIREMENT. TICK AS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

AM1 - ADDRESS CHANGE

Update Mailing Address Update Permanent Address (Self – attested proofs attached)

Address: _____

Building/Street: _____

Landmark: _____

(Please mention prominent landmark to ensure deliverables reach you. Address to be max 105 characters including spaces)

City: _____ State: _____

Country: _____ Postal/Zip Code: _____

Note: For Change in Address, NRI customers to fill Annexure I - Customer Address Declaration for NRIs/PIOs. In case of overseas address/contact details change, please fill FATCA/CRS declaration separately.

There is no change in Telephone / Mobile Number / Email Address

Signature of Applicant/Signatory

AM2 – UPDATION OF PERSONAL DETAILS * Please carry original documents along with a photo-copy as proof of verification by a YES BANK representative.

DATE OF BIRTH* DD MM YY YY (Self – attested proofs attached)

PASSPORT* _____ EXPIRY DATE*: DD MM YY YY (Self – attested proofs attached)

CONTACT DETAILS Register or Change Telephone / Mobile Number / Email Address

Tel No.:(Res.) _____ Tel No.:(Off.) _____
Countrycode Areacode Number Countrycode Areacode Number

*Mobile No.: _____ Fax No.: _____
Countrycode Number Countrycode Areacode Number

Please provide Annexure II as a signed declaration

Email id: _____

NAME CHANGE* Name Change Request (Self – attested proofs attached)

New Name: _____

Debit Card Re-issue required with new name: Yes No If Yes Short name _____

SIGN CHANGE* Change in Signature (Self – attested proofs attached)

Existing

Signature of Applicant/Signatory

New

Signature of Applicant/Signatory

PERMANENT ACCOUNT NUMBER (PAN) & IMPORT EXPORT CODE (IEC)* (Self – attested proofs attached)

Updation of PAN _____

Updation of IEC _____

Signature of Applicant/Signatory

ANNEXURE II : MOBILE NUMBER DECLARATION

I _____ am holding

the afore-mentioned account with YES BANK. I hereby confirm that my present mobile number is _____ and that the same may be updated in the bank's records for sending any communication related to my above account, as well as transaction advises. I also authorize the bank to contact me on the above mentioned number for doing verification call backs or checks to confirm the veracity of any transaction, as deemed fit by the bank. I confirm that the said mobile number is held by me and is not in use by any other third party and i under take that i shall dully and promptly inform the bank if and when my mobile number changes.

Signature of 1st Applicant/Signatory

Signature of 2nd Applicant/Signatory

Signature of 3rd Applicant/Signatory

(To be signed by the holder making the request)

TICKS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

DECLARATION & TERMS & CONDITIONS FOR SERVICE REQUEST

I/ We, the undersigned, being customer of YES BANK LTD. (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: www.yesbank.in which govern, all of my/ our accounts, present and future, maintained/ opened/ to be maintained/ to be opened with the Bank from time to time and also the provisions of the various services/ facilities provided at present/ that may be provided in future.

I/We hereby declare that all details provided in this form are true and correct and supported by valid documents enclosed with this form. I/We accept and agree that this declaration shall be in addition to any other declaration provided by me/us with respect to the facility provided by YES BANK and agree to indemnify and keep from any loss, damage, claim action, costs, charges and expenses which YES BANK may suffer or incur as a result of any defect/misrepresentation made by me/us in the above declaration.

I/We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/ us, add, alter or modify any of the said terms and conditions and that I/ We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/ our account(s) with the Bank and/ or usage of any services by me/ us subsequent to such change shall be deemed and tantamount to my/ our acceptance of all such changes. I/We understand, agree and acknowledge Yes Bank's schedule of charges, as amended from time to time as applicable for service requests.

I /We understand that the Debit Card and Internet Banking facility will be issued / enabled to the mentioned account/mandate holders and any transactions done through them will be automatically debited to the corresponding accounts maintained by you with the Bank. I /We also understand the account / mandate holder will have access to all account linked / linked in future to the Debit Card. Debit Card will be issued to NRO accounts and mandate holders in NRE/NRO accounts only. For others a Debit Card will be issued by the Bank.

TERMS & CONDITIONS

- Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank.
- Applicants who avail of the Debit Card will automatically be enabled for Internet Banking services.
- As a security measures debit card will be sent to the applicant/mandate's (Mandate holders) mailing/communication address in an inactive state as per the latest records available with the bank.
- Physical Debit card PIN mailer will not be sent separately. Applicant/Mandate's (Mandate holders) needs to activate the debit card by setting a PIN of their choice by visiting our Retail NetBanking login page (www.yesbank.in) and select the 'Generate Debit Card PIN' option
- The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.
- Address/Contact details change will be effected only if the first holder/first applicant remains the same across Bank, Demat & Trading Account.
- Please note that the trading account holder should be the first holder in the Demat and Bank Account.
- Change of Address/Contact details request for Bank, Demat & Trading Account will not be accepted through a representative.

Signature of 1st Applicant/Signatory
Signature of 2nd Applicant/Signatory
Signature of 3rd Applicant/Signatory

(To be signed by the holder making the request)

Date:

D	D	M	M	Y	Y	Y	Y
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FOR BANK USE ONLY

Instruction received by : Mail/Representative In Person Originals seen Yes No

ID/Document sighted (details) : ID Type: ID Number:

Customer Signed in my presence

Bank Official : Name: Signature: Emp. ID:

Signature has been verified from bank's records. The customer request & documents have also been checked and approved for further processing

Verified by (BSP/DBBL) : Name: Signature: Emp. ID:

Approved by (DBBL/BBL) : Name: Signature: Emp. ID:

Callback details (if applicable) : Customer spoken with:

Date & time: Number Called:

Terms & Conditions for change request: 1. Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank. 2. Applicants who avail of the Debit Card will automatically be enabled for Internet Banking services. 3. As a security measures debit card will be sent to the applicant/mandate's (Mandate holders) mailing/communication address in an inactive state as per the latest records available with the bank. 4. Physical Debit card PIN mailer will not be sent separately. Applicant/Mandate's (Mandate holders) needs to activate the debit card by setting a PIN of their choice by visiting our Retail NetBanking login page (www.yesbank.in) and select the 'Generate Debit Card PIN' option 5. The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.

List of Self-Attested Proofs required: Few accepted documents 1. Address Change: Aadhar Card, Ration Card, Valid Passport, Pan Intimation Letter, Voter's ID card, Utility Bill (Elec./Tele./Mobile/Piped Gas/Broadband – not more than 3 months old). 2. Signature: Pan Card, Passport, Drivers License, Cheque Copy. 3. Name Change: Pan Card, Passport, Drivers License, Gazette Copy. (Identity-Signature-Address Proofs)



24 x 7 YES TOUCH PhoneBanking Number:
1800 2000 (Toll Free for Mobiles & Landlines in India)
+91 22 30993600 (When calling from Outside India)



SMS "Help" space <CUST ID>
to +91 92233 90909



Log on to our website
www.yesbank.in



Email us at
yes touch@yesbank.in