

ACCOUNT MAINTENANCE, CHANNEL REGISTRATION & SERVICE REQUESTS

YES BANK

(FOR BANK USE ONLY)

Branch _____ Branch Code _____ Date: DD MM YY YY YY YY Tracker/ID No.: _____

CUSTOMER NAME: _____
ACCOUNT TYPE: CURRENT SAVINGS

CUST ID: _____ PRIMARY ACCOUNT NO.: _____

PLEASE USE BLOCK LETTERS AND ATTACH SELF-ATTESTED DOCUMENTARY PROOF AS PER REQUIREMENT. TICK AS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

AM1 - ADDRESS CHANGE

Update Mailing Address Update Permanent Address (Self - attested proofs attached)

Address: _____

Building/Street: _____

Landmark: _____

(Please mention prominent landmark to ensure deliverables reach you. Address to be max 105 characters including spaces)

City: _____ State: _____

Country: _____ Postal/Zip Code: _____

Note: For Change in Address, NRI customers to fill Annexure I - Customer Address Declaration for NRIs/PIOs. In case of overseas address/contact details change, please fill FATCA/CRS declaration separately.

There is no change in Telephone / Mobile Number / Email Address

Signature of Applicant/Signatory

AM2 - UPDATION OF PERSONAL DETAILS * Please carry original documents along with a photo-copy as proof of verification by a YES BANK representative.

DATE OF BIRTH* DD MM YY YY YY YY (Self - attested proofs attached)

PASSPORT* _____ EXPIRY DATE*: DD MM YY YY YY YY (Self - attested proofs attached)

CONTACT DETAILS Register or Change Telephone / Mobile Number / Email Address

Tel No.:(Res.) Countrycode Area code Number Tel No.:(Off.) Countrycode Area code Number

*Mobile No.: Countrycode Number Fax No.: Countrycode Area code Number

Please provide Annexure II as a signed declaration

Email id: _____

NAME CHANGE* Name Change Request (Self - attested proofs attached)

New Name: _____

Debit Card Re-issue required with new name: Yes No If Yes Short name _____

SIGN CHANGE* Change in Signature (Self - attested proofs attached)

Existing
Signature of Applicant/Signatory

New
Signature of Applicant/Signatory

PERMANENT ACCOUNT NUMBER (PAN), AADHAAR NUMBER & IMPORT EXPORT CODE (IEC)* (Self - attested proofs attached)

Updation of PAN _____ Updation of IEC _____

Updation of Aadhaar Number _____

- I/We understand/certify that:
- The Aadhaar number provided above is of the primary applicant of the account.
 - I/We give consent to the Bank to update my Aadhaar number in its records, basis information received by it through any external source/agencies, including government agencies.
 - I/We also give consent to the Bank to disclose my Aadhaar number, as well as other related information, not restricted to the linked account number, to external institution(s) and/or regulatory body/bodies and/or statutory body/bodies and/or any other agent/s and/or vendor/s and/or contractors with whom the Bank enters, or has entered into any arrangement, in connection with providing of services / products based on this consent.
 - Further, I/We agree that the Bank may use Aadhaar based transaction and/or authentication mechanism/system, either through biometric means or any other means deemed suitable by the Bank, as applicable and possible.

Signature of Applicant/Signatory

TICK AS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

ANNEXURE II : MOBILE NUMBER DECLARATION

I [] am holding the afore-mentioned account with YES BANK. I hereby confirm that my present mobile number is [] and that the same may be updated in the bank's records for sending any communication related to my above account, as well as transaction advises. I also authorize the bank to contact me on the above mentioned number for doing verification call backs or checks to confirm the veracity of any transaction, as deemed fit by the bank. I confirm that the said mobile number is held by me and is not in use by any other third party and i under take that I shall duly and promptly inform the bank if and when my mobile number changes.

Signature of 1 st Applicant/Signatory	Signature of 2 nd Applicant/Signatory	Signature of 3 rd Applicant/Signatory

(To be signed by the holder making the request)

DECLARATION & TERMS & CONDITIONS FOR SERVICE REQUEST

I/ We, the undersigned, being customer of YES BANK LTD. (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: www.yesbank.in which govern, all of my/ our accounts, present and future, maintained/ opened/ to be maintained/ to be opened with the Bank from time to time and also the provisions of the various services/ facilities provided at present/ that may be provided in future.

I/We hereby declare that all details provided in this form are true and correct and supported by valid documents enclosed with this form. I/We accept and agree that this declaration shall being addition to any other declaration provided by me/us with respect to the facility provided by YES BANK and agree to indemnify and keep from any loss, damage, claim action, costs, charges and expenses which YES BANK may suffer or incur as a result of any defect/misrepresentation made by me/us in the above declaration.

I/We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/ us, add, alter or modify any of the said terms and conditions and that I/ We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/ our account(s) with the Bank and/ or usage of any services by me/ us subsequent to such change shall be deemed and tantamount to my/ our acceptance of all such changes. I/We understand, agree and acknowledge Yes Bank's schedule of charges, as amended from time to time as applicable for service requests.

I /We understand that the Debit Card and Internet Banking facility will be issued / enabled to the mentioned account/mandate holders and any transactions done through them will be automatically debited to the corresponding accounts maintained by you with the Bank. I /We also understand the account / mandate holder will have access to all account linked / linked in future to the Debit Card. Debit Card will be issued to NRO accounts and mandate holders in NRE/NRO accounts only. For others a Debit Card will be issued by the Bank.

TERMS & CONDITIONS

- Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank.
- Applicants who avail of the Debit Card will automatically be enabled for Internet Banking services.
- The Debit Card and PIN will be sent to the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank.
- The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.
- Address/Contact details change will be effected only if the first holder/first applicant remains the same across Bank, Demat & Trading Account.
- Please note that the trading account holder should be the first holder in the Demat and Bank Account.
- Change of Address/Contact details request for Bank, Demat & Trading Account will not be accepted through a representative.

Signature of 1 st Applicant/Signatory	Signature of 2 nd Applicant/Signatory	Signature of 3 rd Applicant/Signatory

(To be signed by the holder making the request)

Date: [D D] [M M] [Y Y Y Y]

FOR BANK USE ONLY

Instruction received by : Mail/Representative In Person Originals seen Yes No

ID/ Document sighted (details) : ID Type: ID Number:

Customer Signed in my presence

Bank Official : Name: Signature: Emp. ID:

Signature has been verified from bank's records. The customer request & documents have also been checked and approved for further processing

Verified by (BSP/DBBL) : Name: Signature: Emp. ID:

Approved by (DBBL/BBL) : Name: Signature: Emp. ID:

Callback details (if applicable) : Customer spoken with:

Date & time: Number Called:

TICKS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

BRB_274_March_17

Terms & Conditions for change request: 1.Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank. 2.Applicants who avail of the Debit Card will automatically be enabled for Internet Banking services. 3.The Debit Card and PIN will be sent to the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank. 4.The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.

List of Self-Attested Proofs required: Few accepted documents 1.Address Change: Aadhar Card, Ration Card, Valid Passport, Pan Intimation Letter, Voter's ID card, Utility Bill (Elec./Tele /Mobile/Piped Gas/Broadband – not more than 3 months old). 2.Signature: Pan Card, Passport, Drivers License, Cheque Copy. 3.Name Change: Pan Card, Passport, Drivers License, Gazette Copy. (Identity-Signature-Address Proofs)

24 x 7 YES TOUCH PhoneBanking Number:
1800 2000 (Toll Free for Mobiles & Landlines in India)
+91 22 30993600 (When calling from Outside India)

SMS "Help" space <CUST ID>
to +91 92233 90909

Log on to our website
www.yesbank.in

Email us at
yesstouch@yesbank.in

NRI customers can submit the change request by emailing a scanned copy of the signed request to gib@yesbank.in, or by posting it to the GIB P.O. Box. Page 4 / 4