

CORPORATE NET BANKING

Standard Set-Up Registration Form

YES BANK

DATE (Please use CAPITAL letters, all communication will be sent to address mentioned in our records)

1. Account details New set up Modification of existing set up

Account Name	
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Existing reference Account Number

Customer Id	A1		Please mention all accounts for which Net banking is required. For more a/c attach additional sheet.
Customer Id	A2		
Customer Id	A3		
Customer Id	A4		
Customer Id	A5		

2. Payments Option Required: View Only access Transaction Access (Fill below details)

<input type="checkbox"/> Onscreen Single Payment	Routing Mobile no for IMPS (Txn. Alerts & MMID creation) <input style="width: 100%;" type="text"/>
(Includes RTGS/NEFT/A2A & IMPS. Mobile No. will be updated in YES Bank records. All alerts will be sent to the maintained mobile. If blank dummy default no 222222222 would be updated)	
<input type="checkbox"/> Bulk Payments* <small>(Includes RTGS/NEFT/A2A)</small>	<input type="checkbox"/> Vendor Payment - Authorization Type : <input type="checkbox"/> Transaction Level <input type="checkbox"/> File Level (**Multiple Debit Entry) <small>(If authorization type not selected or both option ticked, Default Transaction level authorization will be provided)</small>
	<input type="checkbox"/> Salary Payment - Default File level authorization (**Consolidated Debit Entry) <small>* (Defaults formats for bulk payments: File type -Excel-xls, File authorization - basis Max. amount, YBL /IAM encryption & Indicator based Transaction Identifier)</small>
Encryption: <input type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> Bill Payment	<input type="checkbox"/> Tally Banking - H2H <input type="checkbox"/> Manual <input type="checkbox"/> Future Dated Txn: <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes, Authorization at CNB Mandatory) <small>(If blank or both selected Manual set up will be provided)</small>
	<input type="checkbox"/> Tax Payment * Serial No. <input style="width: 100%;" type="text"/> (Defaults formats: Manual ,NO Future txn,Transaction level auth. File type: Text, Single debit single credit)

3. User Access Rights Matrix: * V-View I-Inputter A-Authorizer (Please attach annexure for more users) A1/ A2/ All (If blank or both selected, Default IAM will be provided to Authorizer)

User Name	Role* V/I/A	E-mail	Mobile No.	A/c's for access	Two Factor
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM
					<input type="checkbox"/> Challenge Response <input type="checkbox"/> IAM

4. Pricing (Please Select Either Standard Transaction Charges OR Annual charges as applicable, if both/none selected STANDARD txn. charges will be applicable)

Product	Standard Per Transaction Charges	Monthly Charges
RTGS	₹ 3.50 per transaction	<input type="checkbox"/> ₹ 450/- (Free 500 RTGS/NEFT txn. per month) <input type="checkbox"/> ₹ 850/- (Free 1000 RTGS/NEFT txn. per month) <small>(Above free txn & for IMPS, standard charges will be applicable)</small>
NEFT	₹ 1 per transaction	
IMPS	Amount < 25000 - ₹ 3 per transaction , Amount >=25000 - ₹ 6 per transaction	
Bill Pay	Bill Registration ₹ 15 per bill, Bill payment ₹ 3 per Bill	

Terms & Conditions

- I/ We, the undersigned, being customer of YES BANK LTD. (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions including the Most Important Terms & Conditions (Annexure 1) as displayed on the website: www.yesbank.in which govern, all of my/ our accounts, present and future, maintained/ opened/ to be maintained/ to be opened with the Bank from time to time and also the provisions of the various services/ facilities provided at present/ that may be provided in future.
- I/ We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/ us, add, alter or modify any of the said terms and conditions and that I/ We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/ our account(s) with the Bank and/ or usage of any services by me/ us subsequent to such change shall be deemed & tantamount to my/ our acceptance of all such changes. I/We have read, understood & agree on the file formats shared by the Bank for purpose of initiating bulk payments.
- I/ We hereby authorize bank to debit the applicable charges to my current account as mentioned above.

Name	Name	Name	Name

Signature of Authorized signatory along with company Stamp

For YES BANK Use only: We, the undersigned hereby confirm that the above facilities offered, are assessed for the said customer and confirm that the customer is eligible for the above facilities.			
Segment:	Name	*Signature	*Employee ID
Relationship Manager / PSM / BBL			
Branch Name		Branch Code	

- These Terms shall be applicable on both the Customer and the Users and shall form the contract between the User/Customer and the Bank for availing InterNetBanking.
- For the purpose of availing InterNetBanking, the Customer/User needs to have legal and valid access to the Internet.
- The Customer confirms that they have assessed the security features of InterNetBanking and have determined that they are adequate to protect each of the Customer's/ User's interests.
- The Customer/User would be allotted a Customer-ID/User ID and a secret Password/PIN by the Bank in the first instance. The Customer/User will be required to change the Password/PIN assigned by the Bank on accessing InterNetBanking for the first time. As a safety measure, the Customer/User shall change the Password/PIN as frequently thereafter as possible. In addition to Customer-ID/User ID and Password/PIN, the Bank may, at its discretion advise the Customer to adopt Additional Authentication as an additional security measure.
- The Customer/User grants express authority to the Bank to rely on any and all document(s) on InterNetbanking including trade on net, for carrying out transactions and instructions authenticated by such Password/PIN and/or Additional Authentication, if any.
- The Customer agrees and acknowledges that the Bank shall in no way be held responsible or liable in the event the Customer incurs any loss as a result of the Bank processing the Customer Instruction/s received through InterNetBanking by providing the correct Customer ID/User ID/Password/PIN and the Customer/User shall fully indemnify and hold harmless the Bank and the Affiliates in respect of the same.
- The Bank shall be entitled to assume that any Customer Instruction(s) received by the Bank from the Customer/ User through InterNetBanking is/are given/ authorized by the Customer/User and agrees that the Bank shall not be liable if such instructions are later found out to be fraudulent, unauthorized, duplicate or erroneous, in any manner whatsoever.
- InterNetBanking shall be deactivated, at the Bank's sole discretion for safety purposes, if the same is not accessed for a period of 3 months or more. The Customer may reactivate the same by providing a written request to the nearest branch.
- As a safe banking security measure, the Bank also reserves its right to suitably modify /deactivate all or any of the features offered under its InterNetBanking, at its sole discretion, with or without providing any prior intimation to the Customer/User. The Customer/User may have the features reinstated/re-activated by providing a written request to the nearest branch through its authorized signatory/ies.
- For the Customer's benefit and convenience, the Bank suggests that the Customer installs /add such additional security features as recommended by the Bank from time to time.
- The Customer agrees that all InterNetBanking transactions initiated and/or conducted by the signatories, both present and past, are/were duly authorized and ratified by us and the Bank shall in no way be held responsible or liable for the transactions initiated or conducted by and/or the actions of the signatories/Inputter/Viewer.
- The Customer agrees and confirms that the Inputter and the Viewer are authorized in accordance with this Registration Form to have full and complete access to the financial and banking details, data, information and documents pertaining to the Customer.
- The Customer agrees that a transaction being carried out via InterNetBanking may not always be simultaneous with a Customer Instruction. The processing of the Customer Instruction may take time and may only be processed during normal banking hours even though InterNetBanking is available and accessible beyond such hours.
- **Cyber Crime:** The Internet per se is susceptible to various cyber crimes like phishing, vishing (voice phishing), SMSing (phishing through SMS), compromise of Customer's/User's system security etc., that could affect Customer Instructions/other instructions to the Bank. Whilst the Bank shall endeavor to protect the interest of the Customers, there cannot be any guarantee from such cyber crimes and other actions that could affect Customer Instructions/other instructions to the Bank including but not limited to delay or failure in processing the Customer Instructions. The Customer/User shall separately evaluate all such risks and the Bank shall not be held responsible for the losses arising out of such cyber crimes. The Customer/User understand that doing a InterNetBanking transaction at a cybercafe/shared computer terminal is risky and shall avoid using the services of a cybercafe/shared computer terminal to do any InterNetBanking transactions
- **Unauthorized Access:** The Customer shall take all necessary precautions to prevent unauthorized and illegal use of InterNetBanking and unauthorized access to the Accounts through InterNetBanking. The Bank shall take all commercially reasonable care to prevent unauthorized access to the InterNetBanking at its end using reasonable technology.
- The Bank shall not be required to verify or judge the correctness of any Customer Instructions received by it, so long as it satisfies itself of the correctness of the Password/PIN used for providing such Customer Instruction. The Customer acknowledges that any instruction so received by the Bank shall be irrevocable. Should any instruction issued by the Customer, be capable of being executed by the Bank in more ways than one, the Bank may execute the said instruction in any one of the said ways at the Bank's sole discretion.
- In the event of any alleged fraudulent use of the Account through the Internet, the Customer/User agrees that the Customer/User shall be solely and exclusively responsible for all loss caused thereby and shall not hold the Bank liable for any loss caused thereby. Further, the Bank shall in no way be liable for any loss or damage that may occur due to hacking of the Account(s) by any person which can be termed as 'cyber crime' under Indian or foreign laws.
- All instructions, requests, directives, orders, directions, entered by the Customer, either electronically or otherwise, are based upon the Customer's decisions or are the sole responsibility of the Customer. The Customer understands that entering an instruction, direction, order, and request with the Bank, either electronically or otherwise, does not guarantee execution of such instruction, direction, order, request. The Bank shall not be deemed to have received any instruction, direction, order, request electronically transmitted by the Customer until it confirms the receipt of such instruction, direction, order, request.
- **Holder in Trust:** The Customer and the User jointly and severally, unconditionally and irrevocably agree and confirm that they shall hold in trust all the original documents, scanned copy of which are communicated and instructed to the Bank through the InterNetBanking including trade on net, for carrying out transactions and instructions hereunder. The Customer and User further jointly and severally, unconditionally and irrevocably agree and undertake that they immediately, at its costs, deliver the original document(s) to the Bank as may be required by the Bank without any demur or protest or reservations in manner whatsoever.
- **Liability of the Customer and YES BANK:** Neither the Bank nor the Affiliates shall be liable for any unauthorized transactions occurring through the InterNetBanking and the Customer hereby fully indemnifies and holds the Bank and the Affiliates harmless against any action, suit, proceeding initiated against it or any loss, cost or damage incurred by it as a result thereof. The Bank shall under no circumstance be held liable to the Customer if the InterNetBanking is not available in the desired manner due to maintenance activity or for reasons including but not limited to natural calamities, legal restraints, faults in the telecommunication network or network failure, or any other reason beyond the control of the Bank. Under no circumstances the Bank shall be liable for any damages

- whatsoever whether such damages are direct, indirect, incidental, consequential and irrespective of whether any claim is based on loss of revenue, interruption of business or any loss of any character or nature whatsoever and whether sustained by the Customer or by any other person. Illegal or improper use of the InterNetBanking shall render the Customer liable for payment of financial charges as decided by the Bank or will result in suspension of the operations through InterNetBanking.
- **Disclaimer of Warranties:** The Customer expressly agrees that use of the Website is at its sole risk. The Website is provided on an "as is" and "as available" basis.
- **Indemnity:** In consideration of the Bank providing the Customer InterNetBanking, the Customer shall, at his own expense, indemnify and hold the Bank, its directors and employees, representatives, agents and/or the Affiliates, as the case may be, indemnified against all losses and expenses on full indemnity basis which the Bank may incur, sustain, suffer or is likely to suffer in connection with the Bank or Affiliates' execution of the Customer's Instructions and against all actions, claims, demands, proceedings, losses, damages, costs, charges and expenses as a consequence or by reason of providing a service through InterNetBanking for any action taken or omitted to be taken by the Bank and /or the Affiliates, its officers, employees or agents, on Customer Instructions. The Customer will pay the Bank and /or the Affiliates such amount as may be determined by the Bank and/or the Affiliates to be sufficient to indemnify it against any such, loss or expenses even though they may not have arisen or be contingent in nature.
- The Bank may suspend/ withdraw/ terminate any/ all service/s provided to the Customer under the InterNetBanking with/ without any notice if the Bank considers it necessary or advisable to do so, for instance, to protect the interest of the Customer in case of a suspected security breach. Further, the Bank may withdraw or terminate the InterNetBanking anytime either entirely or with reference to a specific service for routine, non-routine or emergency maintenance and/or in case of breach of Terms by the Customer without a prior notice as stated aforesaid; or if it learns of the death, bankruptcy or lack of legal capacity of the Customer.
- Capitalized terms used but not defined herein shall have the meaning assigned to it on the terms & conditions as displayed on the website: www.yesbank.in
- These terms and conditions ("Terms and Conditions") are in addition and supplemental to 'General Terms and Conditions for Cash Management Facility' posted on the website of YES Bank Limited at the URL www.yesbank.in ("General Terms and Conditions") and are to read in conjunction with the said General Terms and Conditions.
- Unless otherwise defined herein below, all capitalized terms shall have the meaning as assigned to them in the 'General Terms and Conditions'.
- The Client hereby agrees that the 'General Terms and Conditions' shall mutatis mutandis apply to these Terms and Conditions.
- The Facility shall be provided only at the Instructions of the Client and at the specified Locations mentioned in the Offer Letter.
- YES Bank will make Disbursement to the Beneficiaries at Locations as mentioned in the Offer Letter and as mutually agreed from time to time.
- The Client acknowledges that for availing of Facility, the Client may designate an Account from which the payment shall be made or provide sufficient funds to YES Bank to liquidate payment obligations of the Client. In case of an Account, the Client shall be solely liable for maintaining sufficient funds in the Account to enable YES Bank to provide the Facility. YES Bank shall not be liable for any dishonour of cheques or Instruments due to insufficiency of funds in the Account or any action initiated or threatened against the Client under Section 138 of the Negotiable Instruments Act, 1881 or under any applicable law.
- YES Bank agrees to make Disbursements to the Beneficiaries at the Instructions of the Client in accordance with the Terms and Conditions contained herein.
- The Client shall provide all the necessary details of its Beneficiaries to the Pooling Branch of YES Bank. The details of the Beneficiaries shall be in such format as may be prescribed by YES Bank including but not limited to name and address of the Beneficiary, amount, place where the Disbursement needs to be made and account number (if necessary). The aforesaid details as may be provided to YES Bank, shall be duly signed and/or authenticated, in accordance with the applicable laws, by the representative/s of the Client.
- The Client agrees to conform to the prescribed authentication technologies and security measures required for providing the Instruction to YES Bank and undertakes to take all reasonable steps to ensure that the accuracy, completeness, authenticity and security of the details provided is not tampered or violated.
- The Client hereby agrees that YES Bank is not bound to take cognizance of any Instruction on behalf of the Client unless sent in the manner and mode as mentioned in the Offer Letter and/or as agreed from time to time. The Client also agrees that any Instruction, if and as and when required by YES Bank, shall be accompanied by a covering letter, signed by the authorized signatory of the Client, acknowledging the Client's responsibility and liability for the contents of such Instructions. The Client agrees that YES Bank's record of such Instructions and the contents thereof shall be proof of the Client's Instruction and shall be binding on the Client and the Client shall not contest or dispute the same in any manner whatsoever. The Client agrees that it shall, at YES Bank's request, immediately confirm any Instructions and the contents thereof through a letter signed by its authorized signatory. The Client shall not send any Instructions that may contain/ purport to contain virus. The Client confirms and assures that the data/ information/ Instructions shall be free from virus and agrees to keep YES Bank indemnified against any loss or damage that YES Bank may suffer due to any such Instruction/ information/ data containing / being infected by virus.
- The Client agrees and undertakes to confirm and ratify without any delay or demur, if so required by YES Bank, all its Instructions given pursuant to these Terms and Conditions and all actions taken / not taken by YES Bank pursuant to these Terms and Conditions.
- YES Bank agrees to send or deliver the Instruments, to the Beneficiaries as per the details provided by the Client. YES Bank shall be duly discharged of its obligations under the Facility upon posting or dispatch of the Instruments or crediting the amount of the Instrument to the persons concerned in accordance with the Instructions received from the Client and shall not be liable for any loss or delay in receipt of the Instruments. The Client shall be solely liable for maintaining sufficient funds in the Account to enable YES Bank to provide Facility.
- The Client acknowledges and agrees that the Instructions for the Facility shall be processed by YES Bank only if the same are received on a Banking Day and during the normal business hours of YES Bank and are authenticated according to the internal guidelines of YES Bank.
- The Client hereby agrees that YES Bank has the limited responsibility of merely issuing the cheques for and on behalf of the Client as per Instructions and details furnished to YES Bank by the Client and the cheques so issued to the Beneficiaries shall be honored only if sufficient balance is available in the said Account and in accordance with the normal course of banking as if the cheques are issued by the Client itself.
- In the event of non-availability of sufficient funds in the said Account, YES Bank shall be entitled to dishonour the cheques at the sole risk and consequence of the Client including but not limited to any liability under Section 138 of Negotiable Instruments Act, 1881 and the Beneficiaries shall be entitled to any remedy whatsoever at the sole risk and expense of the Client.

Signature of Authorized signatory along with company Stamp