

## Name and Address of the Office of Banking Ombudsman

Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	<b>Shri G J Raju</b> C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 Tel. No. 079 - 26582357/26586718 Fax No. 26583325 Email : <a href="mailto:cms.boahmedabad@rbi.org.in">cms.boahmedabad@rbi.org.in</a>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	<b>Smt. Saraswathi Shyamprasad</b> C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 Tel. No. 080 - 22277660 / 22180221 Fax No. 22276114 Email : <a href="mailto:cms.bobengaluru@rbi.org.in">cms.bobengaluru@rbi.org.in</a>	Karnataka
3.	Bhopal	<b>Shri V K Nayak</b> C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 Tel. No. 0755 - 2573772/2573776 / 2573779 Email : <a href="mailto:cms.bobhopal@rbi.org.in">cms.bobhopal@rbi.org.in</a>	Madhya Pradesh
4.	Bhubaneswar	<b>Shri Shreedhar Behera</b> C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 Tel. No. 0674 - 2396207/2396008 Fax No. 2393906 Email : <a href="mailto:cms.bobhubaneswar@rbi.org.in">cms.bobhubaneswar@rbi.org.in</a>	Odisha
5.	Chandigarh	<b>Shri J L Negi</b> C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh Tel. No. 0172 - 2721109 Fax No. 0172 - 2721880 Email : <a href="mailto:cms.bochandigarh@rbi.org.in">cms.bochandigarh@rbi.org.in</a>	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
6.	Chennai	<b>Dr. Balu K</b> C/o Reserve Bank of India Fort Glacis, Chennai 600 001 Tel No. 044 - 25395964 Fax No. 25395488 Email : <a href="mailto:cms.bochennai@rbi.org.in">cms.bochennai@rbi.org.in</a>	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands

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7.	Guwahati	<p style="text-align: center;"><b>Shri A. R. Samal</b>            C/o Reserve Bank of India            Station Road, Pan Bazar            Guwahati-781 001            STD Code: 0361            Tel. No. 2734219/ 2512929            Email : <a href="mailto:cms.boguwahati@rbi.org.in">cms.boguwahati@rbi.org.in</a></p>	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
8.	Hyderabad	<p style="text-align: center;"><b>Shri T. Srinivasa Rao</b>            C/o Reserve Bank of India            6-1-56, Secretariat Road            Saifabad, Hyderabad-500 004            STD Code: 040            Tel. No. 23210013            Fax No. 23210014            Email : <a href="mailto:cms.bohyderabad@rbi.org.in">cms.bohyderabad@rbi.org.in</a></p>	Andhra Pradesh and Telangana
9.	Jaipur	<p style="text-align: center;"><b>Shri C. D. Srinivasan</b>            C/o Reserve Bank of India,            Ram Bagh Circle,            Tonk Road, Post Box No. 12            Jaipur-302 004            Tel. No. 0141-2577931            Email : <a href="mailto:cms.bojaipur@rbi.org.in">cms.bojaipur@rbi.org.in</a></p>	Rajasthan
10.	Kanpur	<p style="text-align: center;"><b>Shri P K Nayak</b>            C/o Reserve Bank of India            M. G. Road, Post Box No. 82            Kanpur-208 001            STD Code: 0512            Tel. No. 2305174/ 2303004            Email : <a href="mailto:cms.bokanpur@rbi.org.in">cms.bokanpur@rbi.org.in</a></p>	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
11.	Kolkata	<p style="text-align: center;"><b>Smt. Monisha Chakraborty</b>            C/o Reserve Bank of India            15, Netaji Subhash Road            Kolkata-700 001            STD Code: 033            Tel. No. 223310217/22133353            Fax No. 22305899            Email : <a href="mailto:cms.bokolkata@rbi.org.in">cms.bokolkata@rbi.org.in</a></p>	West Bengal and Sikkim

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12.	Mumbai (I)	<p style="text-align: center;"><b>Smt. Ranjana Sahajwala</b>  C/o Reserve Bank of India  4th Floor, RBI Byculla Office Building  Opp. Mumbai Central Railway Station,  Byculla, Mumbai-400 008  Tel No. 022 - 23022028  Fax : 022 - 23022024  Email : <a href="mailto:cms.bomumbai1@rbi.org.in">cms.bomumbai1@rbi.org.in</a></p>	Districts of Mumbai, Mumbai Suburban and Thane
13.	Mumbai (II)	<p style="text-align: center;"><b>Shri P K Jena</b>  C/o Reserve Bank of India  4th Floor, RBI Byculla Office Building  Opp. Mumbai Central Railway Station,  Byculla, Mumbai-400 008  STD Code: 022  Telephone: 2300 1280  Fax : 23022024  Email : <a href="mailto:cms.bomumbai2@rbi.org.in">cms.bomumbai2@rbi.org.in</a></p>	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
14.	New Delhi (I)	<p style="text-align: center;"><b>Smt. Anupam Sonal</b>  C/o Reserve Bank of India,  Sansad Marg, New Delhi  STD Code: 011  Tel. No. 23725445  Fax No. 23725218  Email : <a href="mailto:cms.bonewdelhi1@rbi.org.in">cms.bonewdelhi1@rbi.org.in</a></p>	North, North-West, West, South-West, New Delhi and South districts of Delhi
15.	New Delhi (II)	<p style="text-align: center;"><b>Shri R S Amar</b>  C/o Reserve Bank of India  Sansad Marg, New Delhi  Tel. No. 011 - 23724856  Fax No. 23725218-19  Email : <a href="mailto:cms.bonewdelhi2@rbi.org.in">cms.bonewdelhi2@rbi.org.in</a></p>	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
16.	New Delhi (III)	<p style="text-align: center;"><b>Shri. V G Sekar</b>  C/o Reserve Bank of India  2<sup>nd</sup> Floor, Sansad Marg, New Delhi  STD Code: 011  Tel. No. 23715393  Fax No. 23765234  Email : <a href="mailto:cms.bonewdelhi3@rbi.org.in">cms.bonewdelhi3@rbi.org.in</a></p>	North-East, Central, Shahdara, East and South-East districts of Delhi
17.	Patna	<p style="text-align: center;"><b>Shri Brij Raj</b>  C/o Reserve Bank of India  Patna-800 001  Tel. No. 0612 - 2322569/2323734  Fax No. 2320407  Email : <a href="mailto:cms.bopatna@rbi.org.in">cms.bopatna@rbi.org.in</a></p>	Bihar

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18.	Thiruvananthapuram	<b>Shri H. N. Iyer</b> C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 Tel. No. 0471 - 2332723/2323959 Fax No. 2321625 Email: <a href="mailto:cms.botrivandrum@rbi.org.in">cms.botrivandrum@rbi.org.in</a>	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).
19.	Ranchi	<b>Smt Chandana Dasgupta</b> C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Telephone : 852134622 Fax : 2210511 E-mail: <a href="mailto:cms.boranchi@rbi.org.in">cms.boranchi@rbi.org.in</a>	Jharkhand
20.	Dehradun	<b>Shri Arun Bhagoliwal</b> C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742001 Fax : 2742001 Email : <a href="mailto:cms.bodehradun@rbi.org.in">cms.bodehradun@rbi.org.in</a>	State of Uttarakhand and seven districts of Western Uttar Pradesh namely, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
21.	Raipur	<b>Shri. Keshab Korkora</b> C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Telephone: 2244246, 2241819 Email : <a href="mailto:cms.boraipur@rbi.org.in">cms.boraipur@rbi.org.in</a>	Chhattisgarh
22.	Jammu	<b>Shri P Shimrah</b> C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477617 Fax : 2477219 Email: <a href="mailto:cms.bojammu@rbi.org.in">cms.bojammu@rbi.org.in</a>	State of Jammu and Kashmir