

ACCOUNT MAINTENANCE & CHANNEL REGISTRATION FORM

YES BANK

Serial No. _____

(FOR BANK USE ONLY)

Branch _____ Branch Code _____ Date: Ticket / ID No.: _____

CUSTOMER NAME: _____

CUST ID: _____ PRIMARY ACCOUNT NO.: _____

PLEASE USE BLOCK LETTERS AND ATTACH SELF-ATTESTED DOCUMENTARY PROOF AS PER REQUIREMENT. TICK AS APPLICABLE AND STRIKE OUT THE IRRELEVANT PORTIONS.

ADDRESS

New Mailing Address Update **New Permanent Address Update** *(Self – attested proofs attached)*

Address: _____

Building/Street: _____

City: _____ State: _____

Country: _____ Postal/Zip Code: _____

Landmark: _____

(Please mention prominent landmark to ensure deliverables reach you) There is no change in Telephone / Mobile Number / Email Address

Please Note: (Applicable only for NRI Accounts)
It is mandatory to maintain overseas address in our records. In case you are updating your mailing address from an overseas address to an Indian address please choose any one of the below option.

Retain my/our existing Overseas address as Permanent address Maintain the following Overseas address as my Permanent address (Self attested address proof to be submitted)

Address: _____

Building/Street: _____

City: _____ State: _____

Country: _____ Postal/Zip Code: _____

Landmark: _____

CONTACT DETAILS

Register or Change Telephone / Mobile Number / Email Address

Telephone (Off): _____

Telephone (Res): _____

MobileNumber: _____

Email id: _____

Signature of Applicant

EMAIL STATEMENT

Consolidated Statement (For all accounts linked to the Customer ID of the 1st applicant, monthly email statement will be sent to the e-mail ID registered in Bank's records)

Only E-mail* E-mail & Physical** * Physical statements will be discontinued.
**Physical statements will be sent to YES First & Current Account customers on monthly frequency, and annually to other customers.

SMS & EMAIL ALERT ACTIVATION

(For debit and credit alerts, the alerts will be sent for transactions occurring for an amount equal to or greater than ₹ 5000/-).

Note: Alerts can be set for only one email id / mobile number per account.

Please fill respective fields in Contact Details section in case of any change in Mobile number & email address.

| Alert Type | EMAIL | SMS | Threshold / Frequency | | Alert Type | EMAIL | SMS |
|--|--------------------------|--------------------------|---|--|--|--------------------------|--------------------------|
| <input type="checkbox"/> Debit Alert | <input type="checkbox"/> | <input type="checkbox"/> | ₹ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | | <input type="checkbox"/> Salary Credit Alert | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> Balance Alert | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Daily <input type="checkbox"/> Weekly | | <input type="checkbox"/> Overdraft Alert | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> Credit Alert | <input type="checkbox"/> | <input type="checkbox"/> | ₹ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | | <input type="checkbox"/> Below Balance Alert | <input type="checkbox"/> | <input type="checkbox"/> |



Date:

ACKNOWLEDGEMENT

YES BANK

Customer Name: _____ Request / Ticket number: _____

Address Mobile email eStatement Alerts NetBanking
 Debit / ATM Card PIN Name Sign PAN Aadhaar Number

Name of Bank Official: _____ Signature of Bank Official _____

RETAIL NETBANKING

- NetBanking Activation Request
 Password Re-issue
 User Id Disabled. To be enabled

- MONEY MONITOR Activation Request
 MONEY MONITOR De-activation Request

Signature of Applicant

DEBIT / ATM CARD & PIN

- New Debit / ATM Card Request** The primary account only will be accessed at merchants for purchases or other partner network ATMs
 Card Linking Request for new/existing card.

Existing card no. _____

Additional Accounts, if any:

2nd Account Number: _____

3rd Account Number: _____

Signature of Applicant / Mandate Holder

Duplicate Debit / ATM Card / PIN Request: Existing Debit /ATM Card number _____

Debit / ATM Card Reissue: Card not working in ATM Card Lost Card Expired

Debit / ATM PIN Reissue: PIN not working in ATM PIN received is illegible PIN Forgotten

NAME CHANGE

- Name Change Request** (Self – attested proofs attached)

New Name: _____

Debit / ATM Card Re-issue required with new name: Yes No

SIGN CHANGE

- Change in Signature** (Self – attested proofs attached)

Existing

New

Signature of Applicant

Signature of Applicant

PERMANENT ACCOUNT NUMBER (PAN) & AADHAAR NUMBER

- Updation of PAN** (Self – attested proofs attached)

- Updation of Aadhaar Number** (Self – attested proofs attached)

DECLARATION & TERMS & CONDITIONS FOR CHANGE REQUEST

I/ We, the undersigned, being customer of YES BANK LTD. (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: www.yesbank.in which govern, all of my/ our accounts, present and future, maintained/ opened/ to be maintained/ to be opened with the Bank from time to time and also the provisions of the various services/ facilities provided at present/ that may be provided in future. I/ We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/ us, add, alter or modify any of the said terms and conditions and that I/ We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/ our account(s) with the Bank and/ or usage of any services by me/ us subsequent to such change shall be deemed and tantamount to my/ our acceptance of all such changes. I agree that the Bank may debit my account for service charges as applicable from time to time.

I/ We understand that the Debit/ATM Card and Internet Banking facility will be issued / enabled to the mentioned account/mandate holders and any transactions done through them will be automatically debited to the corresponding accounts maintained by you with the Bank. I/ We also understand the account / mandate holder will have access to all account linked / linked in future to the Debit/ATM card. ATM Card will be issued to NRO accounts and mandate holders in NRE/NRO accounts only. For others a Debit Card will be issued by the Bank.

- Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank.
- Applicants who avail of the Debit /ATM Card will automatically be enabled for Internet Banking services.
- The Debit/ATM card and PIN will be sent to the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank.
- The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.

(1st A/c holder / Signatory)

(2nd A/c holder / Signatory)

(3rd A/c holder / Signatory)

Date:

FOR BRANCH USE ONLY

I hereby certify that the customer has signed in my presence and the signature has been verified from Bank's records

Verified by (BSP / BSDL): Approved by(BSDL / BBL):

Terms & Conditions for change request: 1.Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Deliverables, if any, will be sent to the mailing / communication address as per the latest records available with the Bank. 2.Applicants who avail of the Debit /ATM Card will automatically be enabled for Internet Banking services. 3.The Debit/ATM card and PIN will be sent to the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank. 4.The fresh / new Signature(s) would be valid once the changes are updated in the system. The Bank will not be responsible for return / dishonor of any such old outstanding / unpaid cheque / debits / requests and which are still in transit and yet to be received / actioned by the Bank and not in conformity with the fresh / new Signature(s) and / or Operating Instructions Change request.

List of Self-Attested Proofs required: Few accepted documents 1.Address Change: Ration Card, Valid Passport, Pan Intimation Letter, Voter's ID Card, Utility Bill (Elec./Tele./Mobile/Piped Gas/Broadband – not more than 3 months old). 2.Signature: Pan Card, Passport, Drivers License, Cheque Copy. 3.Name Change: Pan Card, Passport, Drivers License, Gazette Copy. (Identity-Signature-Address Proofs)

YES TOUCH 24 x 7 Banking Services



24 x 7 YES TOUCH PhoneBanking Number:
1800 2000 (Toll Free for Mobiles & Landlines in India)
+91 22 30993600 (When calling from Outside India)



SMS "Help" space <CUST ID>
to +91 92233 90909



Log on to our website
www.yesbank.in



Email us at
yestouch@yesbank.in