YES BANK Ltd.

Business Continuity Management (BCM)

YES BANK is committed to safeguard the interests of its customers, employees and stakeholders in the event of a disaster or significant disruption that may affect its operations and premises.

YES BANK has developed a Business Continuity Plan (BCP). BCP is put into practice for both Banking Operations and Technology related procedures, in times of contingency. The plan is designed to facilitate the continuity of the critical business processes in the event of various disaster scenarios.

The scenarios address the disruptions such as:
1. System Contingency (Systems not working)
2. Site Contingency (Office Premise not accessible)
3. City Contingency (Exigencies in the City)

BCP is made by complying with the Reserve Bank of India requirements / recommendations / circulars on Business Continuity Management from time to time.

In times of contingency, you can contact YES BANK at the following:

- Contact Center: For details Click here
- YES Touch PhoneBanking Service: For details Click here
- Branch List: For detailed list click here
- ATM List: For detailed list click here
- Email us at: yestouch@yesbank.in
- Website: YES BANK Ltd.

Disclaimer: YES BANK's BCP is developed to manage the impact of significant disruptions and endeavor to resume business and operations to an acceptable level within a reasonable time in the event of a disaster. The Recovery Time frames have been defined and detailed in the BCP. Actual Recovery Timeframes may get affected due to various external factors beyond our control. YES BANK reserves the right to modify BCP without prior notice.